

Libby Hemphill, PhD

Assistant Professor
Communication and Information Studies
Illinois Institute of Technology
Chicago, Illinois, USA

v 312.567.3465
f 312.567.5187
libbyh@gmail.com
<http://www.libbyh.com>

Education

- 2009 Ph.D. Information
 Dissertation: "Building Bridges: A Study of Coordination in Projects"
 Advisor: Stephanie D. Teasley
 School of Information
 University of Michigan
 Ann Arbor, MI
- 2004 M.S. Information, Human-Computer Interaction
 School of Information
 University of Michigan
 Ann Arbor, MI
- 2001 A.B., *with Honors*, General Studies in the Humanities
 The University of Chicago
 Chicago, IL

Publications

Refereed Publications

- 2012 Hemphill, L. and Otterbacher, J. (2012) Learning the Lingo? Gender, Prestige and Linguistic Adaptation in Review Communities. *Proceedings of the 2012 ACM Conference on Computer Supported Cooperative Work*, Seattle, WA.
- Hu, Q., Johnston, E. Hemphill, L., Krishnamurty, R., and Vinze, A. (2012). Exploring the Role of Computer Simulations in Public Administration Education. *Journal of Public Administration Education*, 18(3).
- Hu, Q., Johnston, E., and Hemphill, L. (forthcoming) Fostering cooperative community behavior with IT tools: the influence of a designed deliberative space on efforts to address collective challenges. *Journal of Community Informatics*.
- 2011 Otterbacher, J., Hemphill, L. and Dekker, E. (2011) Helpful to You is Useful to Me: The Use and Interpretation of Social Voting. *Proceedings of the American Society for Information Science and Technology*, 48(1).
- 2007 Hemphill, L. and Yew, J. (2007) TWiki and WetPaint: Two wikis in academic environments. *Proceedings of the 2007 International ACM SIGGROUP Conference on Supporting Group Work*, Sanibel Island, FL.
- 2005 Wash, R., Hemphill, L., & Resnick, P. (2005) Design Decisions in the RideNow Project. *Proceedings of the 2005 International ACM SIGGROUP Conference on Supporting Group Work*, Sanibel Island, FL.

Refereed Posters

- 2010 Hemphill, L. and Teasley, S.D. (2010) Overherd: Designing Information Visualizations to Make Sense of Student's Online Discussions. Presented at the 9th *International Conference on the Learning Sciences*, Chicago, IL.

- 2008 Hemphill, L., and Begel, A. (2008) How will you see my greatness if you can't see me? Poster presented at the 2008 *ACM Conference on Computer Supported Cooperative Work*, San Diego, CA.

Refereed Chapters

- 2011 Hemphill, L. (2011) On the Road: Making Space to Reflect and to Listen. In Carlsen, A. and Dutton, J. (Eds.), *Research Alive: Exploring Generative Moments of Doing Qualitative Research*. Copenhagen Business School Press, Copenhagen.
- 2008 Teasley, S.D., Schleyer, T., Hemphill, L. and Cook, E. (2008) Case Studies: Three Distributed Biomedical Research Centers. In Olson, G., Zimmerman, A., and Bos, N. (Eds.), *Scientific Collaboration on the Internet*. MIT Press, Cambridge, MA.

Book Reviews

- 2007 Hemphill, L. (2007) [Book Review] Human-Machine Reconfigurations: Plans and Situated Actions, 2nd Edition. Lucy Suchman. Cambridge, UK: Cambridge University press; 2007: 314 pp. *Journal of the American Society of Information Science and Technology*. 58(14):1-2.

Technical Reports

- 2011 Begel, A. and Hemphill, L. (2011) *Not Seen and Not Heard: Onboarding in Newly Virtual Teams* (Technical Report MSR-TR-2011-136). Redmond, WA: Microsoft Research.

Presentations at Professional Meetings

- 2012 Hemphill, L., Otterbacher, J., and Shapiro, M.A. (2012) Relationships Among Twitter Conversation Networks, Language Use, and Congressional Voting. *International Communication Association Conference*, Phoenix, AZ, May 24-28.
- Hemphill, L., Shapiro, M.A., and Otterbacher, J. (2012) Chicago Politicians on Twitter. *Midwest Political Science Association Conference*, Chicago, IL, April 12-15.
- Shapiro, M.A., Hemphill, L., and Otterbacher, J. (2012) Doing What I Say: Connecting Congressional Social Media Behavior and Congressional Voting. *Midwest Political Science Association Conference*, Chicago, IL, April 12-15.
- 2011 Shapiro, M.A., Hemphill, L., and Otterbacher, J. (2011) Going 'Bald on Record': Relationships Among Public Officials' Social Media Behavior and Language Use. *Korean Association for Public Administration and American Society for Public Administration Joint International Conference*: Seoul, Korea, October 28-29.
- Johnston, E., Auer, J., Hemphill, L., & Teasley, S. (2011) The Learning Participant in Virtual Organizations. *NSF Workshop: Toward a Science of Virtual Organizations*. Orlando, FL.
- 2010 Johnston, E., & Hemphill, L. (2010) Governing in virtual organizations: A multi-method study of newcomers to established collaborations. *American Society of Public Administration Annual Conference*: San Jose, California.
- 2007 Hemphill, L. (2007) Transferring Practice: A study of the diffusion and development of new civil infrastructure. *Connections 2007*, Philadelphia, PA.
- Lonn, S., Teasley, S.D., Hemphill, L. (2007) What Happens to the Scores? Investigating the Effects of Online Technology Usage on Students' Course Evaluations. *American Educational Research Association Annual Meeting*, Chicago, IL, April 9-13.
- 2005 Zembower, T. R., Stosor, V., Poland, G. A., Foldy, S. L., Teasley, S., Hemphill, L., Anderson, D., Cusick, S. A., Schneewind, O., & Murphy, R. L. (2005) Great Lakes RCE Emergency Response to Katrina. Paper presented at the *3rd Annual Meeting of the Great Lakes Regional Center of Excellence for Biodefense and Emerging Infectious Diseases Research (GLRCE)*, Hilton Head, SC.
- Hemphill, L., Cook, E., & Teasley, S. D. (2005) Support and Research: The Work of the Great Lakes RCE Communications Core. Paper presented at the *2nd Annual National Meeting*

of the Regional Centers of Excellence for Biodefense and Emerging Infectious Diseases (RCEs), Galveston, TX.

- Zembower, T. R., Foldy, S. L., Poland, G. A., Teasley, S., Hemphill, L., Anderson, D., Cusick, S. A., Schneewind, O., & Murphy, R. L. (2005). Great Lakes RCE Emergency Preparedness and Response. Paper presented at the *2nd Annual National Meeting of the RCEs*, Galveston, TX.
- 2004 Hemphill, L., Cook, E., & Teasley, S. D. (2004). Relationships among Centrality, Reputation and Funding: A Network Analysis of Category A Agent Publications. Paper presented at the *2nd Annual Meeting of the GLRCE*, Chicago, IL.
- Zembower, T. R., Foldy, S. L., Poland, G. A., Teasley, S., Anderson, D., Hemphill, L., Farmer, C., Cusick, S. A., Schneewind, O., Murphy, R. L. (2004) Emergency Mobilization of GLRCE Resources. Presented at the *2nd Annual Meeting of the GLRCE*, Chicago, IL.

Organized Workshops Led at Professional Meetings

- 2010 Dutton, J.E., Carlsen, A., Bjorkeng, K., Christianson, M.K., Clegg, S., Golden-Biddle, K., Hemphill, L., Maitlis, S. (2010) Unleashing Generativity: Moments of Aliveness, Inspiration, and Imagination in Qualitative Research. *Academy of Management Annual Meeting*, Montreal, Quebec.
- 2008 Teasley, S.D., Wolf, V., Cook, E., Hemphill, L., and Yew, J. (2008) The Missing Chapters: Learning Sciences Beyond the Classroom. Pre-conference workshop. *International Conference on the Learning Sciences*, Utrecht, Netherlands.
- Hemphill, L. and Munson, S. (2008) Training, Integration, and Identity: A Roundtable Discussion of Undergraduate and Professional Master's Programs in iSchools. *iConference 2008*, Los Angeles, CA.

Invited Workshops Attended

- 2008 Mixed Methods Research Workshop, Rackham Interdisciplinary Workshop for Qualitative Research in the Social Sciences, Ann Arbor, MI (February 4, 2008)
- 2007 NSF Symposium on Cyber-Enabled Discovery and Innovation, Rensselaer Polytechnic Institute, Troy, NY (September 5-6, 2007)
- Wiki Research: Knowledge Advancement and Design, Computer-Supported Collaborative Learning Conference, New Brunswick, NJ (July 17, 2007)

Invited Talks

- 2012 Hemphill, L. (2012, April) Making Laughs: Exploring Social Networks from Second City, Saturday Night Live, and the Big Screen. *Cultural Policy Center at the University of Chicago*. Chicago, IL.
- 2009 Hemphill, L. (2009, October) Social Media Panel. *John Seeley Brown Symposium*, School of Information, University of Michigan, Ann Arbor, MI.
- 2008 Hemphill, L. (2008, March) Blog Workshop. *Questioning Authority Conference*, Ann Arbor, MI.
- 2007 Hemphill, L. and Yew, J. (2007, November) Twiki and WetPaint. *Featured Information Research Student Talks (FIRST)*, School of Information, University of Michigan, Ann Arbor, MI.
- Hemphill, L. (2007, September) Tags and Blogs and RSS, Oh My! *Professional Skills Workshop*. School of Information, University of Michigan, Ann Arbor, MI.
- Hemphill, L. (2007, February) Wikis and Blogs for Everyone! *Professional Skills Workshop*. School of Information, University of Michigan, Ann Arbor, MI.
- 2004 Hemphill, L. Cook, E. and Teasley, S.D. (2004, December) Supporting Geographically Distributed Science in the Great Lakes RCE: Year Two. *CREW Seminar*. School of Information, University of Michigan, Ann Arbor, MI.

Press

- 2012 "Politico-Facebook Sentiment Analysis Will Generate "Bogus" Results, Expert Says", *TechPresident*, January 13, 2012. By Micah L. Sifry.
"Follow Your Leaders", *RedEye*, January 9, 2012. By Kalyn Belsha.
- 2011 "There's potential in Chicago politicians using Twitter, experts say." *Medill Reports*, November 1, 2011. By Alma Bahman.

Grants

Funded

2011	Illinois Institute of Technology	\$ 6,000	Examining Relationships Among Public Officials' Social Media Behavior, Language Use, and Political Activity (with Matt Shapiro and Jahna Otterbacher)
	Illinois Institute of Technology	\$ 5,000	CSL Dean's Undergraduate Research Stipend (with Christopher King)
2008	National Science Foundation	\$ 285,036	Joining a Virtual Organization: A Multi-Method Study of Newcomers to Established Collaborations (with Stephanie Teasley and Erik Johnston)

Under Review

2012	National Science Foundation (NSF)	\$ 304,469	Examining Relationships Among Public Officials: Social Media Behavior, Language Use, and Political Activity (PI; with Jahna Otterbacher and Matthew A. Shapiro)
2011	NSF	\$ 430,082	Understanding Bias in Open Contribution Systems (Co-PI; with Jahna Otterbacher)
	National Endowment for the Humanities	\$ 90,686	Digitization and Access of the Illinois Institute of Technology's Educational Radio Broadcast Collections, 1955- 1959 (with Dana Lamparello)

Honors and Awards

- 2008 Rackham Outstanding Graduate Student Instructor
- 2007 NSF Symposium on Cyber-Enabled Discovery and Innovation, Rensselaer Polytechnic Institute, Troy, NY
- 2007 School of Information Outstanding Graduate Student Instructor
- 2004 School of Information Master's Fellow

Service Activities

Peer Review Activities

1. Journal Reviewer – International Journal of Computer Supported Collaborative Learning
2. Journal Reviewer – Journal of the American Society for Information Science and Technology
3. Conference reviewer – Academy of Management Conference
4. Conference reviewer – ACM Conference Computer Supported Cooperative Work (CSCW)
5. Conference reviewer – ACM Conference on Groupwork (GROUP)
6. Conference reviewer – ACM Conference on Human Factors in Computing Systems (CHI)
7. Conference reviewer – Computer Supported Collaborative Learning (CSCL)
8. Conference reviewer – *iConference*
9. Conference reviewer – International Conference on Communities and Technologies
10. Conference reviewer – International Conference of the Learning Sciences (ICLS)
11. Book Reviewer – McGraw-Hill

Conference Committees

1. Posters/Demos Chair – ACM Conference on Group Work (GROUP), 2012
2. e-Publications Chair – ACM Conference on Human Factors in Computing Systems (CHI), 2006

University Service Activities

1. Humanities Department Contact – Assessment Subcommittee, IIT Accreditation Advisory Committee, 2012-present
2. Member – Institutional Review Board, Illinois Institute of Technology, 2011-present
3. Member – Chair's Advisory Committee, Illinois Institute of Technology Humanities Department, 2010-present
4. Co-Chair – Doctoral Executive Committee, U. of Michigan School of Information, 2007-2008
5. Member – Dean Search Committee, U. of Michigan School of Information, 2006-2007
6. Co-Founder – Student Organization for Computer-Human Interaction, U. of Michigan School of Information, 2004

Professional Organization Activities

1. Member – Education Committee, American Society for Information Science and Technology

Courses Taught

1. Communication in Organizations (Undergraduate, M.S.)
2. Knowledge Management (M.S.)
3. Social Networks (Undergraduate, M.S.)
4. Social Systems and Collections (M.S.)
5. User Experience Research and Evaluation (M.S.)
6. Qualitative Research Methods (Ph.D.)

Advising

1. Melanie Fields, PhD student, advisor
2. Andrew Roback, PhD student, advisor
3. Halcyon Lawrence, PhD student, committee member
4. George Pappas, PhD student, committee member
5. Janelle Scharon, PhD student, committee member
6. Ed Scott, PhD student, committee member
7. Angela Sternburgh, PhD student, committee member
8. Ed Scott, PhD student, committee member
9. Charise Angderson, MS student, thesis advisor
10. Eva Wilhelm, MS student, thesis advisor

Employment

2010 – Current	Assistant Professor of Communication and Information Studies College of Science and Letters, Illinois Institute of Technology
2009 – 2010	Research Fellow School of Information, University of Michigan
2009 – 2010	Visiting Scholar School of Public Affairs, Arizona State University
2002 – 2009	Graduate Research Assistant School of Information, University of Michigan
2008	Research Intern Human Interactions in Programming, Microsoft Research