

LIBBY HEMPHILL

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EDUCATION

School of Information, University of Michigan, Ann Arbor, MI
Ph.D., Information 2009
Dissertation: "Building Bridges: A Study of Coordination in Projects"
Advisor: Stephanie D. Teasley, Ph.D.

School of Information, University of Michigan, Ann Arbor, MI
M.S., Information 2004
Specialization: Human-Computer Interaction

University of Chicago, Chicago, IL
A.B. with honors, General Studies in the Humanities 2001

RESEARCH EXPERIENCE

School of Public Affairs
Arizona State University, Phoenix, AZ
Visiting Scholar August 2009 – May 2010
Employ a multi-method approach to study how newcomers effectively join organizations.

School of Information
University of Michigan, Ann Arbor, MI
Research Fellow August 2009 – August 2010

Collaboratory for Research on Electronic Work
School of Information, University of Michigan, Ann Arbor, MI
Graduate Research Assistant December 2002 – August 2009
Advisor: Stephanie D. Teasley, Ph.D.
Explore how biomedical researchers use information and communication technology to facilitate large-scale collaborations.

Human Interactions in Programming Group
Microsoft Corporation, Redmond, WA
Research Intern Summer 2008
Mentor: Andrew Begel, Ph.D.
Understand how collocated software teams adapt to working with a remote employee and explore technological and organizational remedies for the challenges remote employees face in onboarding.

TEACHING EXPERIENCE

School of Information, University of Michigan, Ann Arbor, MI
Graduate Student Mentor 2007 - 2008
Had full responsibility for GSI training, mentoring and support

Graduate Student Instructor – "Social Systems and Collections" Fall 2006, Fall 2007
Had full responsibility for discussions and grading
Medians of student evaluations ranged from 4.70 – 4.88 (99 students in 6 sections)

PUBLICATIONS

Refereed Chapters

Teasley, S.D., Schleyer, T., Hemphill, L. and Cook, E. (2008) Case Studies: Three Distributed Biomedical Research Centers. In Olson, G., Zimmerman, A., and Bos, N. (Eds.), *Scientific Collaboration on the Internet*. MIT Press, Cambridge, MA.

Refereed Proceedings

Hemphill, L. and Teasley, S.D. (2010) Overherd: Designing Information Visualizations to Make Sense of Student's Online Discussions. Poster to be presented at the 9th *International Conference on the Learning Sciences*, Chicago, IL.

Hemphill, L., and Begel, A. (2008) How will you see my greatness if you can't see me? Poster presented at the *ACM Conference on Computer Supported Cooperative Work*, San Diego, CA.

Hemphill, L. and Yew, J. (2007) TWiki and WetPaint: Two wikis in academic environments. *Proceedings of the 2007 International ACM SIGGROUP Conference on Supporting Group Work*, Sanibel Island, FL.

Wash, R., Hemphill, L., & Resnick, P. (2005) Design Decisions in the RideNow Project. *Proceedings of the 2005 International ACM SIGGROUP Conference on Supporting Group Work*, Sanibel Island, FL.

Other Publications

Hemphill, L. (2007) [Book Review] Human-Machine Reconfigurations: Plans and Situated Actions, 2nd Edition. Lucy Suchman. Cambridge, UK: Cambridge University press; 2007: 314 pp. (ISBN: 0-521-67588-X). *Journal of the American Society of Information Science and Technology*. 58(14):1-2.

PRESENTATIONS AT PROFESSIONAL MEETINGS

Johnston, E., & Hemphill, L. (2010) Governing in virtual organizations: A multi-method study of newcomers to established collaborations. Paper to be presented at *American Society of Public Administration Annual Conference*: San Jose, California.

Hemphill, L. (2007) Transferring Practice: A study of the diffusion and development of new civil infrastructure. *Connections 2007*, Philadelphia, PA.

Lonn, S., Teasley, S.D., Hemphill, L. (2007) What Happens to the Scores? Investigating the Effects of Online Technology Usage on Students' Course Evaluations. *American Educational Research Association Annual Meeting*, Chicago, IL, April 9-13.

Zembower, T. R., Stosor, V., Poland, G. A., Foldy, S. L., Teasley, S., Hemphill, L., Anderson, D., Cusick, S. A., Schneewind, O., & Murphy, R. L. (2005, December). Great Lakes RCE Emergency Response to Katrina. Paper presented at the *Third Annual Meeting of the Great Lakes Regional Center of Excellence for Biodefense and Emerging Infectious Diseases*, Hilton Head, SC.

Hemphill, L., Cook, E., & Teasley, S. D. (2005, March). Support and Research: The Work of the Great Lakes RCE Communications Core. Paper presented at the *Second Annual National Meeting of the Regional Centers of Excellence for Biodefense and Emerging Infectious Diseases*, Galveston, TX.

Zembower, T. R., Foldy, S. L., Poland, G. A., Teasley, S., Hemphill, L., Anderson, D., Cusick, S. A., Schneewind, O., & Murphy, R. L. (2005, March). Great Lakes RCE Emergency Preparedness and Response. Paper presented at the *Second Annual National Meeting of the Regional Centers of Excellence for Biodefense and Emerging Infectious Diseases*, Galveston, TX.

Hemphill, L., Cook, E., & Teasley, S. D. (2004, December). Relationships among Centrality, Reputation and Funding: A Network Analysis of Category A Agent Publications. Paper presented at the *Second Annual Meeting of the Great Lakes Regional Center of Excellence for Biodefense and Emerging Infectious Diseases Research*, Chicago, IL.

Zembower, T. R., Foldy, S. L., Poland, G. A., Teasley, S., Anderson, D., Hemphill, L., Farmer, C., Cusick, S. A., Schneewind, O., Murphy, R. L. (2004, December). Emergency Mobilization of GLRCE Resources. Paper presented at the *Second Annual Meeting of the Great Lakes Regional Center of Excellence for Biodefense and Emerging Infectious Diseases Research*, Chicago, IL.

ORGANIZED WORKSHOPS LED AT PROFESSIONAL MEETINGS

Teasley, S.D., Wolf, V., Cook, E., Hemphill, L., and Yew, J. (2008, July) The Missing Chapters: Learning Sciences Beyond the Classroom. Pre-conference workshop. *International Conference on the Learning Sciences*, Utrecht, Netherlands.

Hemphill, L. and Munson, S. (2008, February) Training, Integration, and Identity: A Roundtable Discussion of Undergraduate and Professional Master's Programs in iSchools. *iConference 2008*, Los Angeles, CA.

INVITED WORKSHOPS ATTENDED

Mixed Methods Research Workshop, Rackham Interdisciplinary Workshop for Qualitative Research in the Social Sciences, Ann Arbor, MI (February 4, 2008)

NSF Symposium on Cyber-Enabled Discovery and Innovation, Rensselaer Polytechnic Institute, Troy, NY (September 5-6, 2007)

Wiki Research: Knowledge Advancement and Design, Computer-Supported Collaborative Learning Conference, New Brunswick, NJ (July 17, 2007)

INVITED TALKS

Hemphill, L. (2009, October) Social Media Panel. *John Seeley Brown Symposium*, School of Information, University of Michigan.

Hemphill, L. (2008, March) Blog Workshop. *Questioning Authority Conference*, Ann Arbor, MI.

Hemphill, L. and Yew, J. (2007, November) Twiki and WetPaint. *Featured Information Research Student Talks (FIRST)*, School of Information, University of Michigan.

Hemphill, L. (2007, September) Tags and Blogs and RSS, Oh My! *Professional Skills Workshop*. School of Information, University of Michigan.

Hemphill, L. (2007, February) Wikis and Blogs for Everyone! *Professional Skills Workshop*. School of Information, University of Michigan.

Hemphill, L. Cook, E. and Teasley, S.D. (2004, December) Supporting Geographically Distributed Science in the Great Lakes RCE: Year Two. *CREW Seminar*. School of Information, University of Michigan.

AWARDS

Rackham Outstanding Graduate Student Instructor	2008
School of Information Outstanding Graduate Student Instructor	2007
Rackham Conference Travel Grant	2003, 2005, 2007, 2008
School of Information Full Tuition Scholarship	2002 – 2004
University Honors, University of Chicago	2001
Dean's List, University of Chicago	1999 – 2001
Dean's List, Drake University	1997 – 1999

SERVICE ACTIVITIES

School of Information Doctoral Executive Committee	2007 – 2008
School of Information Dean Search Committee	2006 – 2007
CHI Conference Committee – ePublications Chair	2006
Student Organization for Computer-Human Interaction – Co-Founder	2004

PROFESSIONAL ASSOCIATION MEMBERSHIPS

Academy of Management – OB, OCIS
 American Educational Research Association - SIG on Social Context of Education
 Association for Computer Machinery - SIG on Computer-Human Interaction
 International Network for Social Network Analysis
 International Society of the Learning Sciences

RELATED CLINICAL EXPERIENCE

Usability Support and Evaluation Lab, University of Michigan, Ann Arbor, MI Open Source Developer Develop workflow documents to describe adverse event training for medical residents. Author XML schema documents for use with open source electronic portfolio software. Provide XML snippets for inclusion in ePortfolio documentation.	Summer 2006
Washtenaw Community College, Ann Arbor, MI Curriculum Development Specialist Facilitate the development of distributed, blended, and computer-enhanced courses across the community college curriculum. Research comparable distance learning endeavors in community colleges. Present findings and recommendations to Curriculum Committee and faculty during meetings and in-service.	2003
Hubbard One, Chicago, IL Developer Design and develop relational database-driven Internet applications and web sites. Train new employees on proprietary software and processes. Meet immediate turn-around time requirements for emergency systems and live site errors.	2001 - 2003